

Welcome.

We're here to help answer your questions:



Q: What happened to Country Bank?

A: On Friday, October 14, 2011 Country Bank was closed by the Illinois Department of Financial and Professional Regulation- Division of Banking. The Federal Deposit Insurance Corporation (FDIC) was then named the receiver. Per the FDIC's request, Blackhawk Bank & Trust placed a bid on, and was the winning bidder, of all of the deposits, a large portion of the loans, and certain other assets and liabilities of the former Country Bank. It is the FDIC's policy that no advance notice is given to the public when a bank is closed in this manner. Your accounts and funds will be available immediately. Former Country Bank locations will open as Blackhawk Bank & Trust locations, without interruption, during normal business hours.

Q: Will my branch stay open?

A: Yes! You can still bank at all the former Country Bank locations. Should banking hours change in the near future, we will be post any future changes in our lobbies. We look forward to continuing to serve you!

Q: I'm comfortable dealing with the people at my bank. Will those same people continue to be there?

A: Almost all of the great people will continue to serve you. We are excited about having these employees join our Blackhawk family from here going forward. As we continue to grow, you may also begin to see new friendly and helpful faces at your branch.

Q: Do I have access to the funds in my account?

A: Yes, all funds and accounts will be available immediately. Please continue to visit your former Country Bank location to access your funds as usual.

Q: Can I conduct banking at any of the Blackhawk Bank & Trust locations?

A: Yes, any of our branches will be able to assist you.

Q: Are my accounts still insured by the FDIC?

A: Yes. Blackhawk Bank is FDIC-insured and your accounts will continue to be covered by FDIC insurance as they are now.

Q: I like Country Bank's local commitment. Will that change?

A: Blackhawk Bank & Trust is a community-centered bank with the same values and local commitment that you have enjoyed with Country Bank. We are committed to local decision-making, Midwestern values and local family ownership.

Q: Where are the Blackhawk Bank & Trust branches located?

A: Blackhawk Bank & Trust now has twelve Illinois and three Iowa locations. Our headquarters are located downtown Milan, IL at 301 West 4th Street. We are also located at:

- 2009 East 10th Avenue (off of the Rock Island/Milan Parkway) in Milan, IL
- 38th Street & Blackhawk Road in Rock Island, IL
- 200 First Street, Coal Valley, IL
- 3600 70th Street, Moline, IL
- 4100 44th Avenue, Moline, IL
- 1315 Avenue of the Cities, East Moline, IL
- 1100 1st Avenue, Silvis, IL
- 107 1st Street, Colona, IL
- 225 US Hwy 6 East, Geneseo, IL
- 1308 S.E. 4th Street, Aledo, IL
- 13917 134th Avenue West Suite 1, Taylor Ridge, IL
- 3889 Elmore Avenue, Davenport, IA
- 323 South 2nd Street, LeClaire, IA
- 335 River Drive, Princeton, IA

Q: Where are the Blackhawk Bank & Trust ATMs located?

A: Blackhawk Bank & Trust has over 26 ATMs located throughout the IL/IA Quad City area, including Aledo and Edgington. For a complete list of ATM locations, please visit our website at www.ChoosetheChief.com or call the branch closest to you for a complete list.

ACCOUNT INFORMATION

Q: Will I get a new account number?

A: Your checking and savings account numbers will remain the same throughout the transition. We will notify you in advance if your account number does have to change.

Q: Will I be able to use my existing Check Card for ATM and debit transactions?

A: Yes, your existing Debit & ATM cards will continue to work throughout the transition. We will notify you of any changes.

Q: What do I need to do to make sure my Direct Deposit and automatic deductions continue as they do now?

A: Direct Deposit and automatic deductions will continue with your new Blackhawk Bank & Trust account. Blackhawk Bank will send notice to the originator (your employer, insurance company, etc.) to let them know of the transition from Country Bank to Blackhawk Bank & Trust. In some cases, the originator may contact you to authorize this change.

Q: Will I need to order new documents?

A: You will be able to use your current printed checks, deposit slips and ATM/Debit cards during this transition. You will be notified of any changes.

Q. Can I continue to use Country Bank's online banking?

A: Yes, you can continue to access your internet banking and bill pay products. Click on the links provided.

LOAN INFORMATION

Q. How do I make my loan payments?

A. Exactly the same way you do now. You also have 13 additional locations where you can drop them off, or mail to as well.

SAFE DEPOSIT BOX INFORMATION

Q: Are there changes regarding my safe deposit box? Can I access the contents of my box?

A: You can continue to access your Safe Deposit Box during normal business hours. If any changes are made in the future, you will be notified well in advance.

OTHER INFORMATION

Blackhawk Bank & Trust is a locally owned and operated bank headquartered in Milan, IL. The bank was formed in 1961 by a group of Quad City businessmen who identified a need for a locally owned bank to provide for their banking needs. Opening with 8 employees and \$200,000 in paid-in capitalization, the bank has grown to serve the communities of Rock Island, Coal Valley, Moline, East Moline, Silvis, Colona, and Geneseo, Aledo, and Edgington, Illinois; and Davenport, LeClaire, and Princeton, Iowa with approximately \$900 million in assets and just over 200 employees.

Blackhawk Bank & Trust is pleased to have you join our banking family. We will provide written notification of any changes or further information. We look forward to continuing to serve your current and future banking needs. For more information on Blackhawk Bank & Trust, be sure to visit us at www.ChoosetheChief.com



Member FDIC

