

## TeleCHIEF INSTRUCTIONS & MENU OPTIONS

For local calls: (309) 756-2472

For long distance calls: (877) 787-2472

For messages in English, press "1" For messages in Spanish, press "2"

### MAIN MENU

- 1 Account Information
  - Enter Your Account Number followed by the # sign
  - Enter Your Account Type
    - 1 – Checking
    - 2 – Savings
    - 3 – CD
    - 4 – Loan
    - 9 – Return to the Previous Menu
  - Enter PIN followed by the # sign
  - Enter Date of Birth MMDDYY followed by the # sign
- 2 To report a lost or stolen ATM/Debit Card
- 3 Check Verification
- 4 Deposit & Loan Rate
- 5 Bank Information
- 9 To End the Call

### ACCOUNT SERVICES MENU

- 1 Checking Information
- 2 Savings Information
- 3 Certificate Information
- 4 Loan Information
- 5 Change your PIN
- 6 Leave a Message
- 9 Return to the MAIN MENU

### CHECKING ACCOUNT MENU

- 1 Current Balance and Last Deposit
- 2 Review Transactions
- 3 Transfer Funds
- 4 Make a Payment
- 5 Interest Summary
- 6 Ready Cash Reserve
- 9 Inquire into another account or change PIN

### SAVINGS ACCOUNT MENU

- 1 Current Balance and Last Deposit
- 2 Review Transactions
- 3 Transfer Funds
- 4 Make a Payment
- 5 Interest Information
- 9 Inquire into another account or change PIN

### CD ACCOUNT MENU

- 1 Current Balance
- 2 More Recent Transactions
- 3 Interest Information
- 9 Inquire into another account or change PIN

### LOAN ACCOUNT MENU

- 1 Current Balance and Loan Payment Info.
- 2 Review Transactions
- 3 Interest Information
- 4 Transfer Funds
- 5 Payment Information
- 6 Payoff Information
- 7 Loan to Checking Advance
- 8 Loan to Savings Advance
- 9 Inquire into another account or change PIN